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CBT QUESTIONS PAPER CLASS XI B.ST.MONTH NOVEMBER 2023

S.N.	QUESTIONS	MARKS
Q.1	It is not an application of e-business (A)online bidding (B)online procurement (C)online trading (D)contract R&D	1
Ans.1	(D)contract R&D Explanation - because it is related to Research & Development not from e-Business	
Q.2	Use of ATM to withdraw money is an example of  (A)B2B commerce (B)B2C commerce (C)C2C commerce (D)C2B commerce	1
Ans.2	(B)B2C commerce Explanation-It is related to transaction between one Business to Customer	1
Q.3	When business firms use eco friendly methods of production, then they are performing social responsibilities towards which group? (A) Customer (B) Employees (C) Community (D) shareholders	1
Ans.3	(C)community Explanation- (C)community- When business firms use eco friendly methods of production, then they are performing social responsibilities towards community	1
Q.4	Which of the following is NOT a disadvantage of outsourcing? (A)Quest for excellence (B) confidentiality (C)Sweat shopping (D)Ethical fall out	1
Ans.4	(A) Quest for excellence- Explanation- Origination can work more efficiently	1
Q.5	STATEMENT I: Common name for ATM, debit card, Credit card, metro card,etc.is smart card. STATEMENT II: Smart cards are using for e-banking. Choose the correct option from the following:	1

	(A) Statement I is true and II is false (B) Statement II is true and I is false (C) Both the statements are true (D) Both the statements are false	
Ans.5	B) Statement II is true and I is false STATEMENT I: Common name for ATM, debit card, Credit card, metro card,etc.is smart card. STATEMENT II: Smart cards are using for e-banking.	1
Q.6	Which of the following a responsibility of business firms towards the government: (A) payment of taxes regularly (B) supply of goods at a reasonable price to the customers (C) safety of investments provided by shareholders (D) All of these	1
Ans.6	(A) payment of taxes regularly Explanation- (A) payment of taxes regularly-It is the responsibility of business towards Government.	1
Q.7	A complaint lodged by a customer at the company's call centre is a type of ----- of e-business.	1
	(A) C2B Commerce	1
	(B) B2C Commerce	
	(C) Intro B Commerce	
	(D) C2C Commerce	
Ans.7	(A) C2B Commerce- Customer to Business	
Q.8	If business is operated in a society which is full of diverse and complicated problems,it may have	1
	(a) little chance of success	
	(b) little chance of failure	
	(c) no reaction with success	
	(d) grate chance of success	
Ans.8	(a) little chance of success	1
Q.9	Meera wants to buy a new laptop with latest features and want to sell the old laptop before buying the new one. So, she listed her old laptop on quicker. com. She received good response from her post and was able to sell the laptop at good price. Identify the component of e-business being described above.	1
	(A) B2B transaction	
	(B) B2C transaction	
	(C) B2B transaction	
	(D) C2C transaction	
Ans.9	D) C2C transaction- Explanation -Customer to Customer by using sale of second hand product .	1
Q10	Assertion (A) - e-business is one of the most speedy modes of doing business. Reason (R) - e-business offers the convenience of doing business 24 hours × 7 days a week. (A) Both Assertion (A) and Reason (R) are true and Reason (R) is the correct explanation of Assertion (A) (B) Both Assertion (A) and Reason (R) are true, but Reason (R) is not the correct	1

	<p>explanation of Assertion (A)</p> <p>(C) Assertion (A) is true, but Reason (R) is false</p> <p>(D) Assertion (A) is false, but Reason (R) is true</p>	
Ans .10	(A) Both Assertion (A) and Reason (R) are true and Reason (R) is the correct explanation of Assertion (A)	1
	<p>~~~~~<u>END</u>~~~~~</p>	